



Cheshire and Merseyside

Dear Patients

I am writing to you because you are a patient at Lincoln House Surgery.

In December 2023, we informed you that Southport and Formby Health would be managing the practice on an interim basis from 1 January 2024.

Unfortunately, Southport and Formby Health have decided that they can no longer provide GP services at Lincoln House Surgery, and their contract will finish at the end of October 2024.

NHS Cheshire and Merseyside is the organisation that plans NHS care for people in Sefton, including GP services. We want people to have good quality, sustainable GP services which provide continuity of care. We have looked at different options for Lincoln House Surgery, but unfortunately, we do not believe we will be able to find someone else to run the practice in the future.

Because of this, we feel the best option is to close Lincoln House Surgery and move patients to other GP practices, close to where they live. I know that this news might be disappointing for you.

You do not have to take any action as a result of this letter – you should continue to use Lincoln House Surgery as normal for the time being.

We will write to you again in October with further information about what happens next. We will only move people to GP practices which are rated as ‘good’ by the Care Quality Commission (CQC). When you move, your medical records will move automatically – you don’t need to do anything yourself.

Please be assured that you will still be able to access services and there is no need to worry about this change. If you have any questions or want to share any comments, you can contact us in any of the following ways:

Email: engagement@cheshireandmerseyside.nhs.uk

Telephone: 0151 317 8456 (between 9.00am – 5.00pm, Monday to Friday)

Post: Communication and Engagement Team

No 1 Lakeside | 920 Centre Park Square | Warrington | WA11QY

If you would prefer to give feedback or ask questions in person, we are holding a drop-in session at Lincoln House Surgery on the following dates:

Date: Wednesday 4th September 2024

Time: Between 10am and 11am (drop-in)

Date: Thursday 12th September 2024

Time: Between 2pm and 3pm (drop in)

You don't have to attend, but if you are planning to come, please let us know by contacting us using the details above.

Yours faithfully,

Deborah Butcher

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Place Director - Sefton